



BULGARIAN SUN  
**APOLLO**  
SPA RESORT

## APOLLO SPA RESORT SUMMER 2024 FACT SHEET

<b>Opening date</b>	Summer of 2011		
<b>Category</b>	4*+	<b>Number of Floors</b>	7
<b>Company</b>	APOLLO HELIOS RESORT EAD	<b>Total number of lifts</b>	3
<b>Season</b>	2024	<b>Address</b>	Varna, Bulgaria, Golden Sands
<b>Concept</b>	Ultra All inclusive	<b>Telephone</b>	+359 52 356 108
<b>Total Rooms</b>	196		
<b>Total Number of Beds</b>	392		
	<b>Pets allowed</b>	<b>No</b>	

## DISTANCE & GENERAL INFORMATION

<b>Varna City Center</b>	16m	<b>Thracian Cliffs Golf</b>	34km
<b>Varna airport</b>	27km	<b>Bolata Beach</b>	63km
<b>Sea Garden Varna</b>	13km	<b>Private beach</b>	Yes
<b>Varna Dolphinarium</b>	12km	<b>Check-in / Check-out time</b>	From 15:00/ till 11:00
<b>Aladzha Monastery</b>	3km	<b>Languages spoken</b>	Bulgarian, English, Germany, Romanian, Russian
<b>Balchik Palace</b>	21km	<b>Credit Cards</b>	Visa, Mastercard
<b>Cape Kaliakra</b>	61km	<b>Disabled Guests</b>	Yes
<b>Stone forest</b>	30km	<b>Smoking in the room</b>	Not allowed
<b>City cathedral</b>	16km	<b>Transfer Types</b>	Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department.

Operation days and the hours of outlets can be changed or rescheduled by hotel management without giving prior notice and will be announced internally for the guests.

Imported Drinks are subject to availability.

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### OTHER SERVICES

<b>Free</b>	Standard internet	Fitness	Open air playground for kids (3-12 y.o.) under parents` supervision	Free usage of Helios Spa Hotel facilities (common areas) except the restaurant
	Sauna, steam bath	Mini train transfer to Riviera beach and 2 free sunbeds and parasol per room on Riviera beach	Billiard, table tennis	Minibar: 1 bottle of 1.5L water + 2 beers and 2 soft drinks per room included on the arrival day * All additional requirements are for extra charge
	Outdoor pool and Jacuzzi	Mini club	Daily activities	
<b>Paid</b>	Laundry service			
	Doctor and clinic services	Treatments in Aphrodite Beauty & Spa center	Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines ect. Please check our menu at Apollo Lobby Bar	Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk.
	Taxi transfer (hotel-airport; airport-hotel)	Excursions and boat/yacht trips	Freshly squeezed fruit and vegetable juices	Party organization

\*\*\* For our extra services please contact our Guest Relation Officer or Concierge-

### BIRTHDAY & ANNIVERSARY BENEFITS

Cake, wine (1 bottle 0.7l) – free of charge

### HONEYMOON PACKAGE (Valid only for honeymoon package rates & in hotel per reservations)

Free upgrade for VIP lounge Restaurant usage	A bottle of sparkling wine, heart-shaped cake
Early check-in/late check-out upon of availability	

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<b>ROOM SERVICES</b>	<b>Standard Room Park view</b>	<b>Standard Room Sea view</b>	<b>Family room</b>	<b>One Bedroom Suite</b>	<b>Two Bedroom Suite</b>
Cleaning	Daily	Daily	Daily	Daily	Daily
Changing bed linen	Every 3 days	Every 3 days	Every 3 days	Every 3 days	Every 3 days
Changing towels	Every 2 day	Every 2 day	Every 2 day	Every 2 day	Every 2 day
Maximum capacity	2+1;1+2	2+1;1+2	2+2;3+1;3+0	2+2;3+1; 3+0	4+0;4+1;4+2
Square meters net	<b>31</b>	<b>31</b>	<b>45</b>	<b>65</b>	<b>95</b>
Rooms with sea view Numbers		<b>80</b>		<b>9</b>	<b>4</b>
Room with garden view Numbers	<b>75</b>				
Room with pool view					
Rooms with side view			<b>24</b>		
Queen bed/ Matrimonial Bed	<b>41</b>	<b>22</b>	<b>2</b>	<b>9</b>	<b>4</b>
Twin beds	<b>34</b>	<b>58</b>	<b>22</b>	<b>0</b>	<b>0</b>
Bedroom	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>
Living room	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>
Massage bed on request	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>
Sofa in the room	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>
Bathtub + shower	<b>Bathtub or shower</b>				
Make-up / shaving mirror	<b>All rooms</b>				
Hair dryer	<b>All rooms</b>				
shampoo/ shower gel from dispenser; liquid soap from dispenser	<b>All rooms</b>				
shower cap	<b>All rooms</b>				
Bathrobe & slippers	<b>On request</b>	<b>On request</b>	<b>All rooms</b>	<b>All rooms</b>	<b>All rooms</b>
Baby Cot	<b>On request (free)</b>				
Baby bottle warmer	<b>In the main restaurant for common use only</b>				
Terrace / Balcony	<b>All rooms</b>				
Cabel TV	<b>All rooms</b>				
Telephone internal use	<b>All rooms</b>				
Wireless Internet	<b>All rooms</b>				
Iron / ironing board	<b>All rooms</b>				
MP3 Player / radio / alarm clock	<b>All rooms</b>				
Heating / Cooling (AC)	<b>All rooms</b>				
Sewing kit	<b>On request</b>				
Digital safe	<b>All rooms</b>				
Minibar	<b>Standard</b>	<b>Standard</b>	<b>Standard</b>	<b>Standard</b>	<b>Standard</b>
Tea & coffee set - Kettle	<b>All rooms</b>				

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**ULTRA ALL INCLUSIVE BEVERAGE CONCEPT (00:00-24:00)**

<b>Hot &amp; Soft Drinks, Low alcoholic Drinks:</b>	<b>Local and imported spirits:</b>
Espresso, Latte, Cappuccino, Macchiato, Hot chocolate, Milk, Tea & Hot Water form Vending Machines	<ul style="list-style-type: none"> <li>• Whiskey: Standard imported scotch whiskeys</li> <li>• Brandy: Standard local and imported brandy`s</li> <li>• Vodka: Standard local and imported vodkas</li> <li>• Gin: Standard local and imported gins</li> <li>• Liquor: Standard local and imported liquors</li> <li>• Mastika / Rakia: Standard local mastika / Rakia</li> <li>• Rum: Standard local and imported rums</li> <li>• Tequila: Standard imported tequila</li> <li>• Ouzo: Imported ouzo</li> </ul>
Table water, soft drinks, variety of juices	
Local draft beer	
Local red, white and rose draft wines	

<b>FAMILY ROOMS AND APARTMENTS EXTRA SERVICES INCLUDED:</b>	<b>Apollo Spa Resort 4+*</b>	
	<b>FAM</b>	<b>APT</b>
<b>Free Beach facilities usage *</b>	✓	✓
<b>Iron + ironing board in the room</b>	✓	✓
<b>VIP lounge area in the restaurant with reserved table per room</b>		✓
<b>Bathrobes &amp; slippers on arrival day</b>	✓	✓
<b>Bathroom amenities up to the number of people in the room</b>	✓	✓
<b>Tea and coffee facilities in the room</b>	✓	✓
<b>2 soft drinks, 2 beers in the minibar, Bottle of water 1.5l</b>	✓	✓

**RESTAURANTS AND BARS**

<b>RESTAURANT/BAR NAME</b>	<b>MEALS</b>	<b>WORKING HOURS</b>	<b>SERVICE TYPE</b>	<b>UAI</b>	<b>COMMENTS</b>
<b>Demeter main restaurant</b>	Breakfast	07:30-10:30	Open Buffet	Yes	Soup Services will be available from 22:30 to 23:30 at Lobby Bar Area
	Lunch	12:30-14:30		Yes	
	Snack	15:30-16:30		Yes	
	Dinner	18:30-21:00		Yes	
<b>Lobby bar</b>	Drinks	00:00-24:00	Bar service	Yes	*Alcoholic Drinks 09:00 a.m. - 01:00 a.m. *After 01:00 a.m. all alcoholic drinks are served for additional cost; *Soft & Hot Drinks 24/7 *Low alcoholic drinks (beer and wine) 24/7

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<b>Bar at Demeter main restaurant</b>	Drinks	Restaurant operating hours	Bar service	Yes	*No cocktails are served at the restaurant bar
<b>Pool bar</b>	Drinks	10:00-17:00	Bar service	Yes	
<b>Nightclub Apollo</b>	Drinks	23:00-01:00	Bar service	Yes	Depending on the animation program

BEACH	Pools	Outside pool	Indoor pool
Public beach – 900 m	<b>Children's pools</b>	Yes	No
	<b>Heated pool (April and October only)</b>	No	Yes
Private Beach at Riviera Beach – 1.3 km	<b>Maximum depth</b>	1.5m	1.5m
Shuttle Mini Train according to internal schedule	<b>Disabled lift</b>	No	No
<b>2 sunbeds + one parasol per room for free</b>	<b>Sunbeds</b>	Yes	Yes
	<b>Parasols</b>	No	No
	<b>Towels</b>	No	No
	<b>Showers &amp; Toilets</b>	No	Yes

### MEETING HALLS

Meeting halls name	Area/m <sup>2</sup>	Theater	Classroom	U-shape	Boardroom	Cocktail	Reception	H-Square
Eos	580	500	-	-	-	400	520	-
Apollo	290	150	56	-	-	110	135	-
Athena	57	68	26	18	15	50	60	15
Dionysus	243	175	110	75	60	125	250	60
Hera	31	36	14	-	8	-	-	-
Hermes	23	26	10	-	6	-	-	-

### Equipment & services in the meeting halls

<b>Free</b>	Multimedia projector	Screen	Wi-Fi	Audio system
<b>Paid</b>	Laptop	Notepads	Flipchart + markers	Microphones

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